

IAHQ

Illinois Association for Healthcare Quality
2010 Conference and Registration Information

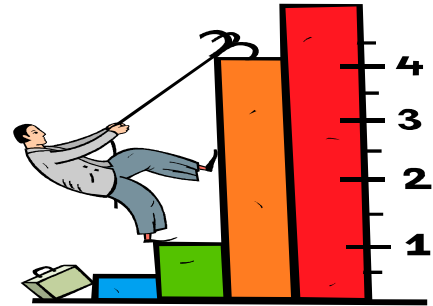
Tools of the Trade: Enhancing Your Quality Improvement Program

Friday, April 23, 2010

Holiday Inn Oak Brook

17 W. 350 - 22nd Street

Oakbrook Terrace, Illinois 60181



Featured Key Note Presentations

- Gail Weinberger, MA, Director, Policy and Administration, Accreditation and Certification-Joint Commission “***Patient Centered Care: Involving Patients and Families in the Safety of Their Care***”
- Mary Lukancic, MD, MPH, Clinical Director IFMC-IL, Peggy Maksimuk, RN, BSN, Quality Improvement Facilitator, IFMC-IL, “***TeamSTEPPS Strategies and Tools to Enhance Performance and Patient Safety***”
- Anthony Heath, PhD, Regional Director for Quality Improvement, Optum Health Behavioral Solutions, “***Getting Things Done: The Art of Stress Free Productivity***”
- Break Out Sessions – Sharing Best Practices

**Approval for 6.0 CE hours for CPHQ recertification
by the HQCB is pending**

IAHQ wishes to express their sincere gratitude to the Program Committee members for organizing this year’s program:

Cathy Short, RT (R), BA, MS, Carle Foundation Hospital, Urbana, IL
Kerry Wrigley, RHIT, BS, CPHQ, Memorial Hospital, Belleville, IL,
Carol Myer, RN, BSN, CPHQ, Illinois Valley Community Hospital, Peru, IL
Susan Hamstra, RN, BS, CPHQ, CGH Medical Center, Sterling, IL
Thomas Sifner, RN,BSN, MBA, Jesse Brown VA Medical Center, Chicago, IL
Kathy Self, RN, BSN, CPHQ, OSF St. Francis, Peoria, IL
Arlene Witte, RN, BSN, CPHQ, Kindred Healthcare, Chicago, IL
Kevin Krout, BS, VA Illiana Healthcare System, Danville, IL

Agenda – Friday, April 23, 2010

7:30–8:00 am	Registration, Continental Breakfast
8:00–8:30 am	President’s Welcome, Kerry Wrigley, RHIT, BS, CPHQ President IAHQ
8:30-10:00 am	Gail E. Weinberger, MA, Director Policy and Administration Accreditation and Certification Operations, Joint Commission “Patient Centered Care: Involving Patients and Families in the Safety of Their Care” . 1) Identify key strategies for involving patients and families in a patient centered care model. 2) Define specific ways patients and families can participate in the prevention of medical errors. prevent medical errors from occurring
10:15-11:15 am	Mary Lukancic, MD, MPH, Clinical Director IFMC-IL, Peggy Maksimuk, RN, BSN, Quality Improvement Facilitator, IFMC-IL, “TeamSTEPPS Strategies and Tools to Enhance Performance and Patient Safety” 1) Describe the key principles of TeamSTEPPS: Team Structure, Leadership, Situation Monitoring, Mutual Support, and Communication 2) Outline the process for implementing the TeamSTEPPS program
11:15- 12:00 pm	Anthony Heath, PhD, Regional Director for Quality Improvement, Optum Health Behavioral Solutions, Getting Things Done: The Art of Stress Free Productivity” 1) Describe the practice of Getting Things Done: Collect/Mind Sweep, Clarify, Organize, Reflect/Review, and Do 2) Demonstrate the process of Getting Things Done with real life examples of GTD
12:00–1:00 pm	Buffet lunch provided MAL Group Discussions
1:00 – 2:00 pm	Breakout Sessions: Sharing Best Practices- Session 1 <input checked="" type="checkbox"/> Thomas Sifner , RN, BSN, MBA, Performance Improvement Specialist, Jesse Brown VA Medical Center, “Process Action Teams: Actions by Process Action Teams to Improve Patient Outcomes” <input checked="" type="checkbox"/> Celia Goers , RN, CPUR, Director of Care Management Services, Perry Memorial Hospital, “Safety Can Be Fun” <input checked="" type="checkbox"/> Sandy Jones , RN, Patient Safety Officer, Rockford Health Systems, “Partnering with ECFs to Improve Medication Reconciliation at Discharge”
2:15 – 3:15 pm	Breakout Sessions: Sharing Best Practices- Session 2 <input checked="" type="checkbox"/> Kathy Allen , RN, MSN, Survey Readiness Manager, Rockford Memorial Hospital, “It’s No Longer Painful: Standards and Practice Committee Meeting Innovations” <input checked="" type="checkbox"/> Susan Ruwe , RN, MSN, CPHQ, Quality and Infection Prevention Coordinator, Carle Clinic Association, “Effective Interventions to Improve Hand Hygiene Compliance: A Literature Review” <input checked="" type="checkbox"/> Larry Meyer , BS, MBA, Manager, Knowledge Process Management, Integrated Project Management Company, Inc., “Cause Mapping-A Valuable Risk Management Tool” .

Hotel Information: www.ichotelsgroup.com

Directions: Holiday Inn Oak Brook, 17 W. 350 -22nd Street, Oakbrook Terrace, IL 60181.

Hotel Reservations: Room reservations must be made through the Reservation Department by calling the hotel directly at **630-833-3600**. To receive your special rate, **please ask for the Illinois Association for Healthcare Quality group rate of \$99** (plus tax) per night. Hotel reservations must be made by **March 23, 2010** for the special rate.

Questions? Contact Cathy Short at 217-326-0046 or email cathy.short@carle.com

Registration for the IAHQ Program is easy.

Visit our web site at www.iahq.net click on Educational Opportunities for additional program brochures.

Registration Deadline is April 17, 2010. A refund of the registration fee, less \$25 will be given for cancellations received in writing 7 days before April 23, 2010. Substitutions are encouraged. Walk-in registrations will be accepted.

You now have three ways to register.

1. Register on-line and pay by credit card using our secure payment system, PayPal. Please be aware that some hospital corporate credit card companies will not allow payment to PayPal.
2. Register on-line and pay by check.
3. Download the registration form and mail it with a check.

Make Checks Payable to Illinois Association for Healthcare Quality

Mail check with completed registration form to:

IAHQ, PO Box 350, Kenilworth, IL 60043-0350.

IAHQ's Tax identification number is 36-3085754

Registration fees include continental breakfast, lunch, and attendance gift.

	Registration Fee
IAHQ Members	\$150
Join and Register	\$200
Non-Members	\$225

IAHQ PROGRAM REGISTRATION FORM

Name and title as you wish to appear on name tag.

Organization

Address

City, State, Zip code

Email Address

**IAHQ
PO Box 350
Kenilworth, IL
60043-0350**

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**A few words from the IAHQ Program Chairperson, Cathy Short, RT (R), BA, MS,
Carle Foundation Hospital, Urbana, IL**

In the current economic environment, demonstrating a return on investment for the time and resources devoted to quality improvement efforts has become a vital component of every organizations performance improvement program. Please join us for a day filled with practical solutions to quality and patient safety issues that we all face on a daily basis. This conference will allow you the opportunity to interact with your colleagues who have developed successful programs to address these challenging issues.